



Company	
Contact person	
Street, City	
ZIP, Country	

Hofmann & Vratny OHG

Steinkirchen 4 1/2
85617 Aßling

Telefon: +49 8092 85333 - 0
Telefax: +49 8092 85333 - 105

E-Mail: info@vhmhv.de
Web: www.vhmhv.de

Your direct contact: Tel. 08092 - 85333-175 - Mail. reklamation@vhmhv.de

Retoure-/ Complaint Form

H&V Delivery No.	Customer No.	Order Confirmation No.

Qty.	H&V Article No.	ROF	AC	Description

Reason for Retoure ROF

1	Double order
2	Wrong order
3	Unordered product
4	Muster order
5	Defective product
6	Deficiency in product
7	Wrong product delivered
8	Consignment stock
9	Others

Action Code AC

1	Credit
2	Exchange / Replacement
3	Regrinding service
4	Scrap

Place/ Date	
Signature	



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Tools Application Protocol

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Cutting speed	
Feed per Tooth	
Feed rate	
Spindle speed	
Coolant	
Lubricant specification	
Material specification	
Axial cutting depth a_e	
Radial cutting depth a_p	
Stability time in operation	
Tool clamping	
Interface (HSK, SK)	
Material (Stahl, Alu, etc.) Incl. Material no.	

We are asking you to completely fill-in all fields and help us as we continuously improve our product.

Please be informed that we only process a completed filled-in forms.

For a deffective tools retoure, please fill-in the **Tools Application Protocol** form.

Your Hofmann & Vratny team